The Terraces, 25 Protea Road, Claremont, Cape Town 7708 | +27 21 203 0081 | compliance@currencypartners.co.za

Technical Security

Currency Partners (Pty) Ltd

Sensitivity: Public | v3.0 | Last updated August 2026

At Currency Partners we take the security of your data and your money very seriously. We consistently review and enhance our processes and systems to ensure that we remain secure.

All documents are stored on a secure, cloud-based platform with multiple and various security structures in place. For further detail on the securities in place, please contact compliance@currencypartners.co.za.

01 DATA SECURITY

When it comes to data security, the platform uses AES with 256-bit encryption. In line with industry best practices, we use a hardware security module (HSM) to encrypt and decrypt files, as well as to manage and secure the cryptographic keys.

02 ENCRYPTION

All network traffic is encrypted by the firewall, and data at rest is protected by the 256-bit AES protocol.

03 NETWORK SECURITY

We have dedicated systems in place to protect our networks. All sites are protected by industry-leading network security including firewall and DDoS protection. Our domain is protected and DNS records are in place to mitigate spoofing and phishing. We have SPF, DKIM and DMARC records set up for email protection. Mimecast is also in place for added email security and compliance.

04 STRONG ACCESS CONTROL

Multi-factor authentication together with segregation of authority is enabled, logged and tracked.

05 INFORMATION SECURITY

Our data platform is certified under ISO/IEC 27001:2013, the international best-practice standard for Information Security Management Controls, which is independently audited.

We also comply with best practices and regulations pertaining to the management of personal data under the Protection of Personal Information Act 4 of 2013 (POPIA).

06 GOVERNANCE, RISK AND COMPLIANCE

Our platform operates within a strong institutionalised security framework:

- ISO/IEC 27001:2013 global information security standard
- HIPAA compliance for the healthcare industry
- EU data centre to address data residency concerns
- FINRA compliance for financial services companies
- SSAE-16 Type II compliant data centres
- Skyhigh Enterprise-Ready compliant

07 USE CURRENCY PARTNERS WITH CONFIDENCE

Your money and your data are as important to us as they are to you. Here are some of the things we do to make sure that you can use our services with peace of mind.

The Terraces, 25 Protea Road, Claremont, Cape Town 7708 | +27 21 203 0081 | compliance@currencypartners.co.za

Authorised by the FSCA

Currency Partners is an authorised Financial Services Provider with the Financial Sector Conduct Authority under FSP number 35134.

Trusted by 5,000+ partnerships

More than 5,000 loyal partnerships trust us with their transfers, and we have managed ZAR 100bn+ in currency transfers on behalf of private and corporate clients.

Privacy

We comply with best practices and regulations pertaining to the management of personal data under POPIA. Find out more.

Secure platform

Our data storage platform is ISO/IEC 27001:2013 compliant and we have robust processes to protect our systems.

Safeguarded bank accounts

Your money is held in segregated client accounts with our trusted banking partners, who accept the counterparty risk. In the unlikely event of Currency Partners ceasing to exist, your money remains protected.

Recorded telephone lines

All phone calls are recorded for compliance, record-keeping and quality assurance.

QUESTIONS ABOUT OUR SECURITY

For a detailed overview of our security protocols, encryption standards and compliance frameworks, contact our Compliance team at compliance@currencypartners.co.za or +27 21 203 0081.